



RETURNS

Order Number
First Name
Last Name
Email-Address

RETURN ADDRESS
 Napalm Records Handels GmbH
 Customer Service
 Hammerplatz 2
 8790 Eisenerz
 Austria



What are you returning?

Product Number	Product Name	Colour	Size	Quantity	Reason*

- 01 Too short
 - 02 Too long
 - 03 Too tight
 - 04 Too loose
 - 05 Product damaged (first contact our serviceteam)
- Describe the damage:
-

- 06 Does not match the product description
- 07 Ordered for choice
- 08 Dislike the product
- 09 Delivery was incorrect
- 10 Different than indicated

How will you receive your refund?

As soon as the return arrives at our facility, we will return your money via the same payment method used for your order. For cash payments, we will require your bank details to reimburse you.

Account Holder
IBAN
BIC

For swift processing, simply include this completed form and the receipt for your order in the package and ship it with sufficient postage to the address stated above or use, where available, the enclosed return label. Please retain the sent package receipt and allow 7 days for processing.

Are there any questions?

Just contact our service team.

customer.service@napalmrecords.com
 +43 384 881 171 5
 Mon – Fri 8:00 AM – 4:00 PM